



Conditions for Apex Car Rental (Australia) Valid 1 April 2010 to 31 March 2011

Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract do apply. Rates quoted are in Australian dollars.

Rental Charges

Rentals are charged per 24 hour period.

Kilometres

Rates include 200 kilometres per day. Excess kilometres are charged at \$0.28 per kilometre.

Branches

Apex has car rental branches in Adelaide, Alice Springs, Brisbane, Cairns, Darwin, Melbourne, Perth and Sydney. The 4wd Landcruiser is also available to and from Broome. During the period of 1 December 2010 to 31 March 2011 the Alice Springs branch is closed on Sundays and the Broome and Darwin branches are closed on Saturdays and Sundays. All branches will be closed Christmas Day, New Years Day and Good Friday. Otherwise branches are open seven days a week, 8am to 4:30pm.

Transfer

Vehicles must be collected and returned to our branches (not airports). Transfers to and from the Apex branch are not included in the rental price. It is the renter's responsibility to get to and from the depot.

Administration Fees / Taxes

Our rates include 10% GST.

A charge of 3% of the total cost will be levied to cover administration fees, state government taxes, vehicle registration recovery, duties and associated costs.

Credit Cards

We only accept Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% surcharge on any transaction. American Express and Diners Club will incur an additional 4.5% surcharge on any transaction.

Exchange Rate / Currency Variations

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Rental Duration

The minimum rental period is five days. Refer to the one way rentals section for one way minimum rental periods.

Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office
698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia

Telephone
+61 7 3265 9200

Facsimile
+61 7 3265 9201

Free Phones
Australia:
1800 777 779
International:
+800 3260 5466

Internet
www.apollocamper.com
Email
info@apollocamper.com

Australia

- Adelaide
- Alice Springs
- Brisbane
- Broome
- Cairns
- Darwin
- Hobart
- Melbourne
- Perth
- Sydney

Canada

- Calgary
- Halifax
- Kelowna
- Montreal
- Toronto
- Vancouver
- Whitehorse

New Zealand

- Auckland
- Christchurch

USA

- Las Vegas
- Los Angeles
- San Francisco



Drivers must be 21 years of age or over. For drivers 75 years of age or over, a current medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.

One Way Rentals

One way rentals are available subject to the minimum rental periods in the table below.

ADL									
7	ASP								
7	14	BNE							
21	21	21	BME						
14	14	7	21	CNS					
14	7	14	14	14	DRW				
7	7	7	21	14	14	MEL			
14	21	21	14	21	21	14	PER		
7	14	7	21	7	21	7	21	SYD	

Apollo Motorhome Holidays Pty Ltd
 ABN 81 051 584 153

Head Office
 698 Nudgee Road
 Northgate (Brisbane)
 Qld 4013 Australia
Telephone
 +61 7 3265 9200
Facsimile
 +61 7 3265 9201
Free Phones
 Australia:
 1800 777 779
 International:
 +800 3260 5466
Internet
 www.apollocamper.com
Email
 info@apollocamper.com

- Australia**
- Adelaide
 - Alice Springs
 - Brisbane
 - Broome
 - Cairns
 - Darwin
 - Hobart
 - Melbourne
 - Perth
 - Sydney

- Canada**
- Calgary
 - Halifax
 - Kelowna
 - Montreal
 - Toronto
 - Vancouver
 - Whitehorse

- New Zealand**
- Auckland
 - Christchurch

- USA**
- Las Vegas
 - Los Angeles
 - San Francisco

2wd Vehicles

No one way fee applies. Except for a one way rental in, into or out of the Northern Territory/Western Australia which attracts a \$500 fee. Apply the NT rates for a one way rental out of the NT. Apply the East Coast/Perth rates for all other one way rentals.

4wd Vehicles

A one way rental fee of \$200 is charged.

Maps and Campground Guides

Each vehicle is supplied with a complimentary Road Atlas as well as campground guides.

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

Additional Products:

- Baby Seats - Baby seats (must be pre-booked) suitable for children 6 months to 3 years of age can be fitted to all vehicles. Cost is \$20 each per rental.
- Booster Seats - Booster seats (must be pre-booked) suitable for children between 3 and 8 years of age can be supplied for all vehicle models. Cost is \$20 each per rental.
- Camping Kits - One Camping Kit per Car suitable for two people (including a 3 person tent, built-in ground sheet, sleeping bags with personal liners, sleeping mats, pillows, ice box, crockery & cutlery, pots & pans, gas cooker, salt & pepper, containers, tea towels, personal towels, torch, Apex Welcome Pack, maps and camping ground directories) can be supplied on request with the compact, medium or 4wd vehicle groups. Rate is \$20 per day (maximum amount payable is \$400) payable direct to Apex.
- GPS - \$10 per day up to a maximum of \$90 per hire

Multiple Rentals

Consecutive rentals can be combined to qualify for a long-term discount rate. Rentals in the United States of America, Australia and New Zealand can be combined to obtain a long-term discount rate, providing travel is within a 3 month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.



**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office
698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia
Telephone
+61 7 3265 9200
Facsimile
+61 7 3265 9201
Free Phones
Australia:
1800 777 779
International:
+800 3260 5466
Internet
www.apollocamper.com
Email
info@apollocamper.com

Australia

- Adelaide
- Alice Springs
- Brisbane
- Broome
- Cairns
- Darwin
- Hobart
- Melbourne
- Perth
- Sydney

Canada

- Calgary
- Halifax
- Kelowna
- Montreal
- Toronto
- Vancouver
- Whitehorse

New Zealand

- Auckland
- Christchurch

USA

- Las Vegas
- Los Angeles
- San Francisco

Broome Rentals

An additional charge of \$750 applies to all rentals picking up or dropping off in Broome. This is in addition to the one way fee if applicable. Only the 4wd Landcruiser is available to be rented to or from the Broome branch.

Travel Restrictions

Two Wheel Drive Vehicles can only be driven on sealed/bitumen roads or well maintained access roads less than 500 metres long to recognised campgrounds. Two Wheel Drive vehicles picked up from Adelaide, Brisbane, Cairns, Melbourne or Sydney are not allowed to travel into Tasmania, the Northern Territory or Western Australia. Vehicles picked up from Alice Springs, Darwin and Perth are not allowed to travel into Queensland, Victoria, South Australia or New South Wales. The only exception is a one way rental into or out of the Northern Territory/Western Australia.

Four Wheel Drive Vehicles can also be driven on recognized unsealed tracks but may only travel to the following remote areas with the express written permission of Apex: Any Islands, Tasmania, Simpson Desert, Cape York (North of Daintree River), Oodnadatta Track, Birdsville Track, Tanami Track, Gibb River Road, Kalumburu Road, Warburton Road, Strzelecki Track, Cape Leveque, Bungle Bungles, the Plenty Highway, Burke Development Road from Chillagoe to Normanton and Savannah Way from Normanton to Borroloola, Finke Road, Central Arnhem Road, Arnhem Land in general and any other remote area.

Vehicles are NOT permitted to travel on the Canning Stock Route, The Lost City in Litchfield Park, Gunbarrel Highway, the Old Telegraph Road section of the road to Cape York, Boggy Hole (Finke Gorge National Park), the Old South Road from Maryvale to Finkea and the last 2 kilometres of the Lennard River Gorge Road, at any time.

Vehicles are NOT permitted to travel to Cape York between the months of December to May. At all other times permission is required.

Apex reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Change of Drop Off Destination

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from the Apex Head Office. Subject to the change being approved, a minimum additional charge of \$700 will apply.

Rental Extension

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Apex Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. The extra cost (Gross Rate) of an extended rental must be paid by credit card over the telephone or at an Apex Branch immediately on confirmation of the rental extension.

Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

Repairs

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, Apex will need to be informed in advance. All vehicles are enrolled in the Australian Automobile Association and 24hr emergency roadside assistance is available.

Infringements and Administration Fees

Apex reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, Apex reserves the right to charge for associated administration costs for processing the fines (irrespective of excess). An administration fee of \$75 will be applicable.



**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office

698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia

Telephone

+61 7 3265 9200

Facsimile

+61 7 3265 9201

Free Phones

Australia:

1800 777 779

International:

+800 3260 5466

Internet

www.apollocamper.com

Email

info@apollocamper.com

Australia

- Adelaide
- Alice Springs
- Brisbane
- Broome
- Cairns
- Darwin
- Hobart
- Melbourne
- Perth
- Sydney

Canada

- Calgary
- Halifax
- Kelowna
- Montreal
- Toronto
- Vancouver
- Whitehorse

New Zealand

- Auckland
- Christchurch

USA

- Las Vegas
- Los Angeles
- San Francisco

Change Of Vehicle

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked within 14 days of pick up or during the rental then they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

Animals

No animals are permitted in our vehicles, excluding guide dogs.

Smoking

Smoking is not allowed in our vehicles.

Cancellation Fees

If cancelled less than 7 days prior to pick up - 50% of Net Rental
If cancelled on the day of pick up or no show - 100% of Net Rental
There is no refund for late pick up or early return of vehicle.

Booking Amendments

If you wish to make any changes to your booking the booking will be calculated by using either the original flex rate or the flex rate that is valid at the time of the booking change, depending on whichever rate is higher. There are no exceptions to this rule. The following situations are classified as booking alterations:

- Change of date for vehicle pick-up or drop-off
- Change of location (depot) for vehicle pick-up or drop-off
- Change of vehicle category
- Name change

If you decide to extend your rental duration (changing the drop-off date) by 2 days the same flex rate is used that applied on the day when you made your original booking. If you extend by 3 days or more, the booking change rule applies as outlined above.

If an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked). A relocation fee may apply if the collection or return location is amended within 14 days of vehicle pick up or if notification occurs during the hire.

Travel Insurance

We strongly recommend that renters ensure they take out the highest level of Travel Insurance.



PROTECTION PACKAGE

Personal Injury

The Vehicle has third party insurance cover. It is likely that any other vehicle involved in an accident also has third party insurance cover. Depending on the circumstances of the accident, the renter may be entitled to claim for their personal injury against the third party insurance of the party responsible for the accident. The extent of such third party insurance varies in different States and Territories and Apex strongly recommends that all passengers take out their own Personal Injury Travel Insurance.

If the renter is responsible for the accident the Vehicle's third party insurance should cover the renter for the liability except where the renter has committed a breach of the Vehicle's third party insurance, eg drink driving.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Apex, not at the completion of the rental Period. Apex reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

2wd Vehicles

Standard Liability

Apex rental charge includes a Standard Liability of \$2,000.

A Bond of \$2000 will be collected at the time of entering into the Rental Contract. This Bond is payable to Apex by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$2000.

The Standard Liability can be reduced by taking the following Reduction Option:

Liability Reduction Option

A Liability of \$250 applies. The Liability Reduction Option can be purchased by paying to Apex \$18 per day. The maximum amount payable for this Option is \$720 (i.e. 40 days rental).

A Bond of \$250 will be collected at the time of entering into the Rental Contract. This Bond is payable to Apex by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$250.

4wd Vehicles

Apex rental charge includes a Standard Liability of \$7,500.

A Bond of \$7,500 will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$7,500 will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies.

The Standard Liability can be reduced by purchasing one of the following Reduction Options:

Reduction Option 1

A Liability of \$2,500 applies. This Option can be purchased by paying to Apex \$20 per day. The maximum amount payable for this Option is \$1,000 – i.e. 50 days rental.

**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office
698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia

Telephone
+61 7 3265 9200

Facsimile
+61 7 3265 9201

Free Phones
Australia:
1800 777 779
International:
+800 3260 5466

Internet
www.apollocamper.com
Email
info@apollocamper.com

Australia

- Adelaide
- Alice Springs
- Brisbane
- Broome
- Cairns
- Darwin
- Hobart
- Melbourne
- Perth
- Sydney

Canada

- Calgary
- Halifax
- Kelowna
- Montreal
- Toronto
- Vancouver
- Whitehorse

New Zealand

- Auckland
- Christchurch

USA

- Las Vegas
- Los Angeles
- San Francisco



A Bond of \$2,500 will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$2,500 will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies.

Reduction Option 2 (VIP Cover)

A Liability of \$250 applies. This Option can be purchased by paying to Apex \$35 per day. The maximum amount payable for this Option is \$1,750 – i.e. 50 days rental.

A Bond of \$250 will be collected at the time of entering into the Rental Contract. This Bond is payable to Apex by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$250.

Bond

For security purposes, only a credit card can be used to provide a Bond. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the renter's wilful conduct.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage to the overhead or underbody of the Vehicle.

Rates/Terms/Conditions

Are subject to change without notice.

**Apollo Motorhome
Holidays Pty Ltd**
ABN 81 051 584 153

Head Office
698 Nudgee Road
Northgate (Brisbane)
Qld 4013 Australia

Telephone
+61 7 3265 9200

Facsimile
+61 7 3265 9201

Free Phones

Australia:
1800 777 779

International:
+800 3260 5466

Internet
www.apollocamper.com

Email
info@apollocamper.com

Australia

- Adelaide
- Alice Springs
- Brisbane
- Broome
- Cairns
- Darwin
- Hobart
- Melbourne
- Perth
- Sydney

Canada

- Calgary
- Halifax
- Kelowna
- Montreal
- Toronto
- Vancouver
- Whitehorse

New Zealand

- Auckland
- Christchurch

USA

- Las Vegas
- Los Angeles
- San Francisco