



## **Direct Conditions for Car Rental (Australia)**

Seasonal Gross Daily Rates (AU\$)  
Valid 1 April 2017 to 31 March 2018

### **APOLLO TERMS AND CONDITIONS**

The Apollo Seasonal Terms and Conditions are valid for travel in the 2017-2018 season.

Apollo reserves the right with notice to update Terms and Conditions at such times where amendments are required.

### **2) RATES**

Apollo rates offered are Gross in Australian Dollars (\$AUD) and available at all participating car/4WD locations in Australia.

#### **Standard Rates:**

##### **Group A, C/S, D, T**

###### **Downtown Rates include:**

Unlimited Kilometres, Damage Cover (DC) (\$3500 Damage Excess) for the Hertz vehicle and Third Party Property (subject to an excess which can be reduced), Vehicle Registration Recovery Fees, Administration Fee Recovery, 24Hr Roadside Assistance, Goods & Service Tax (GST), Young Driver Fees

###### **Location Fee Rates include:**

Location Fee, Unlimited Kilometres, Damage Cover (DC) (Damage Excess \$3500) for the Hertz vehicle and Third Party Property (subject to an excess which can be reduced), Vehicle Registration Recovery Fees, Administration Fee Recovery, 24Hr Roadside Assistance, Goods & Service Tax (GST), young Driver Fees.

##### **Group R**

###### **Downtown Rates include:**

Unlimited Kilometres, Damage Cover (DC) (Damage Excess \$4400) for the Hertz vehicle and Third Party Property (subject to an excess which can be reduced), Vehicle Registration Recovery Fees, Administration Fee Recovery, Goods & Service Tax (GST), Young Driver Fees.

###### **Location Fee Rates include:**

Location Fee, Unlimited Kilometres, Damage Cover (DC) (Damage Excess \$4400) for the Hertz vehicle and Third Party Property (subject to an excess which can be reduced), Vehicle Registration Recovery Fee, Administration Fee Recovery, 24Hr Roadside Assistance, Goods & Service Tax (GST), Young Driver Fees.

#### **Inclusive Rate (must be pre-booked):**

##### **Group A, C/S, D, T**

Add \$12.80 gross per day to the daily rate.

##### **Group R**

Add \$19.20 gross per day to the daily rate.

The Inclusive Rate includes the standard rate inclusions plus a reduced AER of \$1100.

**\*\*Upgrade to MAX cover at the counter when Value Pack is purchased for \$10 inclusive of GST per day.**

### **3) ADDITIONAL FEES**

#### **LOCATION FEE (LF) - Airports**

A Location Fee is applicable for all rental collections at all Airports where a LF Inclusive (Airport) rate is not selected. The Location Fee is a % of the rental charge and any additional components on the rental and is payable locally.

If a LF Inclusive (Airport) rate is selected then the LF will only apply on the additional elements of the rental payable locally (Non prepaid elements including but not limited to Child Seats, One Way Fee, Extra Insurances)

The current % fees are listed below and Hertz Australia reserves the right, with notice to change these fees at any time.

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Airport Locations	Location % Fee	Airport Locations	Location % Fee
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Adelaide Airport	20.00%	Alice Springs Airport	24.00%
Ayers Rock	24.00%	Brisbane Airport	23.00%
Cairns Airport	25.00%	Coolangatta Airport	18.00%
Darwin Airport	24.00%	Melbourne Airport	29.00%
Perth Airport	24.00%	Sydney Airport	30.00%

#### LOCATION FEE – City Locations

A Location Fee will apply on all additional rental charges only (Including but not limited to Child Seats, One Way Fees, Additional Insurances) at the following City/Downtown locations if not included in the selected rate option.

Locations	Location % Fee	Locations	Location % Fee
Ayers Rock	24.00%	Adelaide City	6.00%
Brisbane City	6.00%	Darwin City	6.00%
Melbourne City	6.00%	Perth City	6.00%
Sydney City	6.00%		

#### CREDIT CARD SURCHARGE

Any payment made to Apollo:

Apollo only accepts Visa, MasterCard, American Express and Diners Club.

Any payment made to Hertz:

A credit card surcharge from **0.88% to 1.227%** currently applies on all credit card transactions. Hertz Australia reserves the right with notice to change this fee at any time.

#### ADMINISTRATION RECOVERY FEE (AR)

An AR Fee will be charged to cover administration costs undertaken in respect of any rentals, where Hertz Australia are required to collect the costs associated with payments of taxes and duties for government bodies such as unpaid road tolls or driving infringement fines. The Administration Fee is charged in addition to the unpaid or infringement fines. Subject to change.

Administrative Function	Admin Recovery Fee
Unpaid Road Tolls	\$16.50 Inclusive of GST
Driving & Parking Infringements	\$36.30 Inclusive of GST
Claims & Damage Processing	\$60.50 Inclusive of GST
Cleaning Charge for Excessively Dirty Vehicle	From \$165.00 Inclusive of GST
Roadside Assistance where Renter at Fault	From \$165.00 Inclusive of GST
Accident Recovery	From \$165.00 Inclusive of GST
Lost Keys & Replacement of Keys	From \$165.00 Inclusive of GST

#### HERTZ PREPAID TOLL PRODUCT “OPT IN”

The Hertz Prepaid Toll product is available for renters to purchase locally on collection of rental and offers unlimited toll road driving for a fixed daily amount.

**The Toll charge will be charged on 24 hour period and not by calendar day**

Vehicle Type	State	Prepaid Toll Fee per Day
CARS	NSW	\$16.50 Incl GST per Day
CARS	VIC	\$14.30 Incl GST per Day
CARS	QLD	\$11.00 Incl GST per Day
CARS	ACT and SA	\$12.10 Incl GST per Day
SUV 2WD/AWD/4WD	All States	<b>\$28.85 incl GST</b> per Day

**NOTE Toll Fees are set by the Australian State Governments and are subject to change without Notice. Hertz will endeavour to notify any changes as soon as notified.**

#### Longer Term Rentals (Tour Bookings)

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For longer term rentals, we suggest the alternative options below:

As all Hertz vehicles are registered so Toll Fees can be charged back to Hertz Australia, Should a renter pass through any toll routes, the relevant Toll Charges will be charged to the customer on completion of rental, along with the one off Toll Administration Fee of \$27.00 incl GST. If Renters choose to purchase a day pass this will need to be purchased prior to driving on the toll road and the renter must provide the correct vehicle registration and state the car is registered in. Prepaid Tolls cannot be retrospectively applied on Hertz Vehicles.

## 4) RENTAL CONDITIONS

All rentals are subject to Hertz Australia Standard Rental Terms & Conditions and any Hertz Regional Rental Terms and Conditions which are issued with the customers Rental Agreement. A copy of the Rental Terms and Conditions is available on request.

### RENTAL PERIOD

A Rental Day consists of a consecutive 24 hours.

When returning a vehicle a grace period of **29 Minutes** is permitted, after which the customer is liable for an extra days hire at the current applicable daily rate.

**If a customer returns a vehicle early No refunds will be given on unused days.**

### FLIGHT NUMBERS

It is requested that Flight numbers are provided for all rental reservations with an airport pick up.

### RENTAL EXTENSIONS

Rental extensions are permitted and will be charged to the customer/renter direct at the applicable daily rate.

### DEPOSITS/BOND

All rentals are subject to a bond deposit which covers additional costs such as fuel, one way fees and optional extras.

Hertz Australia accepts all major credit cards and VISA debit cards (Not Eftpos) and will authorise a deposit bond – Minimum of \$100 and Minimum of \$200 Remote – at time of rental.

**Please note Cash Deposits are no longer accepted.**

Third party credit cards are acceptable providing the card holder is present. A 'Credit Card Authority' form must be completed at the counter by the third party"

## 5) AUTHORISED DRIVER REQUIREMENTS

All reservations should be made in the name of the Authorised Driver/Main Renter. Renter name on Voucher MUST match the Renter name on booking.

### MINIMUM DRIVER AGE

Group	Min Drivers Age
A, C/S, D, T	21 years
R	25 years

### YOUNG DRIVER SURCHARGE (YDS) – Included in Rates

A Young Driver Surcharge (YDS) applies to all drivers between the ages of **21-24 Years inclusive** at time of rental. The following Fees apply and are payable locally by the renter.

**Young Driver Surcharge (YDS) per Day**  
\$16.50 Inclusive of GST per Day

**Young Driver Surcharge Rental Cap Amount**  
\$115.50 (7 Days in each 30 Day Rental Period)

### DRIVERS LICENCE

All Renters must present a full, valid national driver's licence that has been held for at least one year. Where a licence has two parts, photo card and paper, both parts of the licence must be presented. The paper counterpart of the UK photo card driving licence will not be valid and will no longer be issued. This means that both the main and any additional drivers will need to provide evidence of any driving endorsements you may have when renting. An overseas driver's licence, issued in a language other than English, **must** be accompanied by a current International Drivers Permit (IDPs) or where in a country where IDP s are not issued official government approved translation document.

Chinese Drivers Licences are acceptable but they must have a China Notarial Certificate (CNC)

Restricted, Provisional or Probationary Licences are NOT accepted



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## ADDITIONAL DOCUMENTS

All overseas drivers must present their passport at pick up of rental.

## ADDITIONAL DRIVERS

Additional Drivers are **Free of Charge**

Minimum rental age and other requirements for additional drivers will be the same as for the main renter. Additional authorised drivers must be registered on the authority to drive form which would accompany the Rental Agreement. There is no limit to additional drivers providing they all meet the above criteria.

## 6) DAMAGE EXCESS / RENTER PROTECTION OPTIONS

### DAMAGE COVER (DC)

Damage Cover (DC) is included in all rates and provides cover for accident damages to the Hertz vehicle and/or third party property. DC is subject to an Accident Damage Excess (ADE) as detailed below and valid as long as the renter complies with the standard rental terms and conditions.

### ACCIDENT DAMAGE EXCESS (ADE)

In the event of an accident regardless of fault the following Accident Damage Excess will apply.

Vehicle Group	Accident Excess (ADE)
A, C/S, D, T	\$3500 Inclusive GST
R	\$4400 Inclusive GST

### RENTER PROTECTION OPTIONS

Hertz Australia offers a range of Renter Protection options that in the event of an accident will reduce the ADE from the amounts listed above.

### Accident Excess Reduction (AER)

AER is available to purchase locally at participating Hertz Locations and in the event of an accident will reduce the ADE as follows

Vehicle Group	AER \$ Per Day	Reduced Accident Damage Excess
A, C/S, D, T	\$21 Inclusive of GST	\$1,100
R	\$33 inclusive of GST	\$1,100

AER does NOT cover Tyres and Windscreens on 2WD/AWD/4WD Vehicles

### MAX Cover (MAX)

MAX Cover is available at some participating Hertz Locations and in the event of an accident will reduce the ADE to \$0.

### Hertz Australia offer wholesale tour rates inclusive of MAX Cover

Alternatively the renter can choose to purchase this locally at time of rental. The following MAX daily rates currently apply. Hertz Australia reserves the right with notice to change these rates at any time.

Vehicle Group	MAX Cover if Purchased Locally \$ Per Day	Reduced Accident Damage Excess
A, C/S, D, T	\$32 Inclusive of GST	\$0
R	\$49.50 inclusive of GST	\$0

MAX Covers Tyres and Windscreens on CARS only

MAX Cover does NOT cover any damage is caused to the Overhead, Under Body or through Water Immersion. MAX does NOT cover Towing Charges.

### FULL RESPONSIBILITY

In certain damage circumstances – See Driving Restrictions, the renter will be liable for the full damage costs of the vehicle regardless of purchased protection option. This includes full repair and/or repatriation costs

### SUMMARY OF RENTER PROTECTION OPTIONS AND DAMAGE EXCESS

The below grid is a summary of the available

Vehicle Group	Renter Protection Option	Accident Excess (ADE)
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A, C/S, D, T	Accident Damage Cover*	\$3,500
A, C/S, D, T	AER	\$1,100
A, C/S, D, T	MAX Cover	\$0
R	Accident Damage Cover*	\$4,400
R	AER	\$1,100
R	MAX Cover	\$0

**\*Note Standard Accident Damage Cover is included in the base rental rate.**

**ANY damage caused by total or partial immersion in water including crossing a waterway is considered FULL RESPONSIBILITY of the renter.**

**Water damage other than the above will incur a full charge of the Accident Damage Excess regardless of renter protection taken at time of booking or rental.**

**Important Note: If the renter has their own insurance the Accident Damage Excess must be paid to Hertz in the event of an accident. It is the renter's responsibility to claim this charge back through their own insurance company.**

### THIRD PARTY PROPERTY AND INJURY INSURANCE COVER

Third Party Property Liability Insurance is automatically covered under a third party property damage Master Policy executed by Hertz and is subject to the renter complying with all Terms and Conditions of the rental and payment of the Accident Damages Excess. Third Party Liability cover for personal injury is governed by separate Government legislation in each Australian State and Territory. The right to claim may be limited by the legislation and excesses may apply.

There are many factors relevant to a determination of which third party liability cover for personal injury will apply in the event of an accident, such as the state or territory in which a vehicle is registered, the state or territory in which the accident occurs and the state or territory in which another driver or injured person resides. Should an accident in which a person is injured occur, the renter must contact the police and Hertz.

This summary of the cover available throughout Australia is meant as a guide only and no warranty of accuracy or reliability is given or responsibility accepted by Hertz for the information contained below. In the event of an accident, the renter should make independent enquiries of the relevant insurer of the vehicle.

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#### Queensland:

Injured person or the dependents of a deceased person can bring claim for damages against a negligent party.

#### New South Wales:

Compensation is available for persons injured or killed by the negligence of a motor vehicle driver. At fault drivers are not covered.

#### Western Australia:

Damages may be claimed by persons injured or by the relatives of a person killed by the negligence of a motor vehicle driver.

#### South Australia:

Damages may be claimed by persons injured or by the relatives of a person killed by the negligence of a motor vehicle driver.

#### Victoria:

Combination of no fault and negligence indemnity. Statutory benefits in the nature of weekly payments during incapacity for work, impairment benefit annuities, medical and like expenses and death benefits may be available regardless of the question of fault. In addition, damages may be claimed by persons seriously injured or killed by the negligence of a motor vehicle driver.

#### Tasmania:

Combination of no fault and negligence indemnity. No fault medical benefits, death benefits, disability benefits and disability allowances may be claimable. Injured persons or dependents of deceased persons can also bring claims for damages against negligent parties.

#### Northern Territory:

Claims for damages may be brought by persons injured by the negligence of a motor vehicle driver or by the dependents of a





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deceased person. Entitlement to no fault statutory benefits restricted to residents of Northern Territory. Non-residents may apply to the Board of the Territory Insurance Office to be treated as a resident.

#### **Australian Capital Territory:**

Injured persons or the dependents of deceased persons can bring claim for damages against a negligent party.

As specific compensation amounts vary so widely depending on the circumstances of individual claims they cannot be quoted.

## **7) DRIVING RESTRICTIONS**

The following general driving restrictions apply. Further local driving restrictions may apply in remote areas and it is recommended that you check your intended itinerary with Hertz at time of booking and/or rental collection. Failure to adhere to Hertz driving restrictions may result in Damage Cover becoming invalid.

#### **UNSEALED ROADS – See Also State Driving Restrictions below.**

Rental vehicles may be driven on unsealed roads to access Holiday Accommodation, National Parks or if roads are under repair. Renters are advised to exercise dutiful care and drive to the conditions of the road to avoid damage to the vehicles. Excess Damage may invalidate Renter Protection Options.

Any damage occurred by renters driving with 2WD/AWD on unsealed roads outside of access or roads under repair will result in Full Responsibility of any damage costs regardless of renter protection options purchased. For exceptions please refer to the Driving Restrictions below. Certain unsealed roads are only suitable for 4WD vehicles – see below state driving restrictions for further details.

#### **WATER EXPOSURE/BEACHES**

**Hertz vehicles are NOT permitted to be driven on any Beach or exposed to Salt Water.**

**Renter will be liable for Full Responsibility for all damage relating to water exposure – See Section 6**

#### **NIGHT DRIVING**

Night driving is not recommended in Rural Areas including but not limited to Northern Territory, Kimberley Region, Exmouth Region and Kangaroo Island.

This is a Road Safety Issue. If an accident occurs between Dusk and Dawn the renter will be responsible for any damage caused irrespective of circumstances and insurance cover. Rural Areas are defined as areas that do not have either buildings or street lamps for 500 metres or are more than 100 meters apart

#### **VEHICLES ON TRAINS**

Hertz permits vehicles to be taken on trains including however FULL RESPONSIBILITY applies for any damage occurred during transit.

#### **NORTHERN TERRITORY**

Only Group R 4WD vehicles are permitted to be driven on the Mereenie Loop Road with standard Damage Excess which can be reduced through Renter Protection Options Vehicles are not permitted into Jim Jim Falls or Twin Falls

#### **KANGAROO ISLAND**

Hertz vehicles may be taken onto the Kangaroo Island Ferry however renter will be liable for any costs for damage should vehicle damage occur on the Ferry.

Only SUV AWD/4WD vehicles may be driven on Unsealed Roads with standard damage excess and renter protection options applying.

Only Group R vehicles are permitted on designated 4WD tracks.

#### **QUEENSLAND**

Hertz vehicles cannot be taken on Fraser Island or North of Cooktown without prior approval from Hertz. This is due to 24 hour Roadside Assistance not being available in these locations.

#### **SOUTHERN AUSTRALIA**

Hertz vehicles cannot be driven north of the Oodnadatta Track Including the following areas, Dalhousie Springs, Mount Dare, Witjira National Park, Pedirka Desert.

#### **TASMANIA**



Hertz vehicles are not permitted to be taken in/out of Tasmania via the Ferry Vehicles may be driven on unsealed roads however if any damage occurs regardless of fault the renter will be liable for a damage excess of up to **\$9900**.

## WESTERN AUSTRALIA

Group R are permitted to drive

Only Group R vehicles are permitted to be driven on the Gibb River Road, Road, Tunnel Creek Road and Windjana Gorge. Cape Leveque Road and Bungle Bungles.

A non waivable excess of \$5500 applies if damage occurs while driving on these routes. **Please note** - regardless of MAX being taken, customer/s will still be liable for \$5500 if any damage is sustained while driving on the above mentioned Routes.

## Kimberley Region (Broome & Kununurra)

2WD Vehicles can only be driven on sealed bitumen roads. Only 4WD vehicles are permitted on unsealed roads.

Only group R vehicles are permitted from Broome and Kununurra into the Karijini Eco Resort.

**IMPORTANT NOTE:** Hertz reserve the right to refuse any rental where an incorrect vehicle type has been booked for the Customers itinerary. Any upgrade charges to the correct vehicle type will be charged to the customer locally. In peak season, Hertz cannot guarantee availability of a suitable vehicle unless prebooked correctly.

## ALPINE RESORTS

If vehicles are to be driven into Alpine regions above the snow line, the purchase of 'SNO' cover is mandatory – See Section 9

## 8) PARTICIPATING LOCATIONS & FLEET AVAILABILITY

Hertz Australia Wholesale reservations are accepted at the following locations within Australia. Locations not listed do not participate in our Tour Wholesale programme.

If a vehicle type is not shown against a location then it is not available at the selected locations

### Metro (L) denotes Location Fee applies

Location	Code	Vehicles	Never Lost
Adelaide Airport (L)	ADLT50	A, C/S, D, T	Yes
Adelaide City (L)	ADLC60		Yes
Brisbane Airport (L)	BNET50	A, C/S, D, T	Yes
Brisbane City (L)	BNEC60		Yes
Cairns Airport (L)	CNST50	A, C/S, D, T	Yes
Cairns City	CNSC60		Yes
Coolangatta Airport (L)	OOLT50	A, C/S, D, T	Yes
Melbourne Airport (L)	MELT50	A, C/S, D, T	Yes
Melbourne City (L)	MELC60		Yes
Perth Airport (L)	PERT50	A, C/S, D, T	Yes
Perth City (L)	PERC60		Yes
Sydney Airport (L)	SYDT50	A, C/S, D, T	Yes
Sydney City (L)	SYDC60		Yes

### Remote

Location	Code	Vehicles	Never Lost
Alice Springs Airport (L)	ASPT50	A, C/S, D, T	Yes
Ayers Rock Airport (L)	AYQT50	A, C/S, D, T	Yes
Ayers Rock City (L)	AYQC60		Yes
Darwin Airport (L)	DRWT50	A, C/S, D, T	Yes
Darwin City (L)	DRWC60		Yes

### 4WD (R) denotes Remote Locations, (L) denotes Location Fee applies

Location	Code	Vehicles	Never Lost
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Plympton (Adelaide)	ADLC83	R	No
Adelaide Airport (L)	ADLT50	R	No
Alice Springs Airport (R)(L)	ASPT50	R	Yes
Ayers Rock City (R)	AYQC60	R	Yes
Brisbane Airport (L)	BNET50	R	Yes
Cairns Airport (L)	CNST50	R	Yes
Cairns City	CNSC60	R	Yes
Darwin Airport (R)(L)	DRWT50	R	Yes
Darwin City (R)(L)	DRWCGO	R	Yes
Welshpool (Perth)	PERC80	R	Yes
Arncliffe (Sydney)	SYDC81	R	No
Sydney Airport (L)	SYDT50	R	Yes

#### FLEET AVAILABILITY

Hertz Australia reserves the right to capacity control fleet at any participating location at anytime without notice due to vehicle availability or demand levels. Hertz will issue Off Sale notifications. ALL reservations made through Hertz Online Booking Solutions (XML Direct Links, GDS Systems or HertzAgent.com) will be confirmed subject to fleet availability immediately from general availability.

Whilst most rentals will be confirmed from general availability some vehicle types and locations may on request from time to time. General Availability is defined as Vehicle availability in the Hertz System at the time of reservation.

If a vehicle is not returned as available then it means Hertz is sold out of that particular vehicle type.

Vehicle	Freesale
A, C/S, D	48 Hours
T,R	14 Days

#### 9) ONE WAY RENTALS

One way rentals are permitted within Australia and the following conditions and fees apply. Hertz Australia reserves the right with notice to change these fees at any time.

All one way fees are payable direct to the Hertz location at time of rental. It is not possible to prepay these fees or include them on voucher.

#### Group A,C/S,D, T

From:	ADELAIDE	ALICE SPRINGS	AYRS ROCK	BRISBANE	CAIRNS	COOLANGATTA	DARWIN	MELBOURNE	PERTH	SYDNEY
ADELAIDE (SA) M	FREE	1100	1100	FREE	FREE	FREE	1100	FREE	1100	FREE
ALICE SPRINGS (NT) R	1100	FREE	385	1100	1100	1100	110	1100	1100	1100
AYRS ROCK (NT) R	1100	385	FREE	1100	1100	1100	110	1100	1100	1100
BRISBANE (QLD) M	FREE	1100	1100	FREE	FREE	FREE	1100	FREE	1100	FREE
CAIRNS (QLD) M	FREE	1100	1100	FREE	FREE	FREE	1100	FREE	1100	FREE
COOLANGATA (QLD) C	FREE	1100	1100	FREE	FREE	FREE	1100	FREE	1100	FREE
DARWIN (NT) R	1100	110	110	1100	1100	1100	FREE	1100	1100	1100
MELBOURNE (VIC) M	FREE	1100	1100	FREE	FREE	FREE	1100	FREE	1100	FREE
PERTH (WA) M	1650	1650	1100	1100	1100	1100	1650	1100	FREE	1100
SYDNEY (NSW) M	FREE	1100	1100	FREE	FREE	FREE	1100	FREE	1100	FREE

The following One Way Policy Exceptions will apply to all CARS:





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#### USA

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- San Francisco

Direct Version 1.5 as at 4 October 2017

Region and Vehicle Groups	Minimum Rental Length	One Way Fee Incl GST
Within Northern Territory Alice Springs to/from Ayers Rock Darwin to Alice/Ayres Rock	1-3 Days	\$385
	4+ Days	\$110
Darwin/Alice Springs/Ayers Rock <b>TO</b> Adelaide All Rentals between OCTOBER AND MARCH ONLY	1+ Day	FREE
Adelaide <b>TO</b> Darwin/Alice Springs/Ayers Rock All Rentals between APRIL AND SEPTEMBER ONLY		

**Note: One Way Fees are subject to change due to changing costs of relocating vehicles in remote areas. We do not recommend that prices are printed in brochures.**

#### Group R

If one way route is NOT listed below a One Way fee of \$1100 will apply\*

A minimum rental length of 7 days is required on all One Way rentals not listed below

Region and Vehicle Groups	Minimum Rental Length	One Way Fee Incl GST
Within & Between locations in NEW SOUTH WALES , SOUTH AUSTRALIA, QUEENSLAND, VICTORIA (METRO REGION)	7+ Days	\$660
Within Northern Territory Alice Springs to/from Ayers Rock	1-3 Days	\$385
	4+ Days	\$110
Darwin/Alice Springs/Ayers Rock <b>TO</b> Adelaide all Rentals between OCTOBER AND MARCH ONLY	1+	FREE
Adelaide <b>TO</b> Darwin/Alice Springs/Ayers Rock all Rentals between APRIL AND SEPTEMBER ONLY	1+	FREE
PERTH To Adelaide, Alice Springs, Darwin	7+ Days	\$1,650

### 10) OPTIONAL EXTRAS

All requests for Optional Equipment **MUST** be made at time of reservation. Australia cannot guarantee availability of equipment if not pre booked.

All Optional Equipment Rental Fees are to be paid locally at time of rental.

Hertz Australia reserves the right with notice to amend the charges for all optional equipment.

#### INFANT & CHILD SEATS

Infant and Child seats are available for rental on all vehicles except

Seat Type	Age Range	Per Day Rental Fee	Maximum Cost
Infant Seat (Rear Facing)	0 mths - 6 mths	\$16.50 inclusive of GST	\$82.50 Inclusive of GST
Child Seat	6 mths - 2 yrs	\$16.50 inclusive of GST	\$82.50 Inclusive of GST
Booster Seat	2yrs +	\$16.50 inclusive of GST	\$82.50 Inclusive of GST

Infant and Child seats must be reserved at the time of reservation to secure availability  
It is NOT possible to prepay or include child seats on a tour voucher. All Fees are to be paid locally.

**Note: It is the renter's responsibility to ensure that the correct seats have either been pre-booked or their own seats have been provided.**

#### SNOW COVER

Driving in Alpine Regions during the gazetted snow season is restricted to the following car groups:

Group A	Group C/S	Group D	Group T	Group R
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To avoid Full Responsibility for any damage occurred whilst driving in the Alpine Regions during snow season SNOW Cover must be purchased.

To avoid Full Responsibility for any damage occurred whilst driving in the Alpine Regions during snow season SNOW Cover must be purchased.

Standard Hertz Damage Excess and Insurances apply where SNOW cover is purchased

Equipment	Rental Fee
SNO Cover	\$22 per day

#### HERTZ NEVERLOST © – SATELLITE NAVIGATION

Hertz Neverlost© is available at selected participating locations subject to availability and is available in all vehicle types – See Section 10 for locations where Neverlost is available.

Neverlost is available in the following languages:

Croatian	Cantonese	Czech	Danish	Dutch	English	Finnish	French	German	Greek
Hungarian	Italian	Japanese	Mandarin	Norwegian	Polish	Portuguese	Spanish	Swedish	Turkish

Neverlost units must be hired as part of a rental. They are not available for separate hire.

If Hertz Neverlost is rented locally the following rental fee applies. A Rental Cap fee of 10days hire applies in each 30day rental.

Rental Fee Per Day
\$15.40 Inclusive of GST Per Day

**Replacement Costs:** Each Neverlost unit comes in a kit made up of the following components and in the event of damage, loss or theft the renter will be responsible for the following replacement fee

Component	Replacement Fee
Neverlost Carry Bag	\$49.00 Inclusive of GST
Windscreen Mount	\$89 Inclusive of GST
Charger	\$40 Inclusive of GST
Neverlost Unit (only)	\$321 Inclusive of GST
FULL UNIT	\$499 Inclusive of GST

**Note: Purchase of AER or MAX Cover does not cover the renter for damage and/or loss to the Neverlost units.**

Neverlost are available for One Way rentals.

One Ways Rentals will incur a oneway Fee of \$11.00 Including GST.

It is the renter's responsibility to ensure that the Neverlost equipment is returned to the rental counter or left in the vehicle glove box at the end of the rental.

If the renter needs to return the equipment outside of Hertz operating hours they must complete and sign the Neverlost addendum and place it inside the Neverlost carry case with the other Neverlost equipment and then place the Neverlost carry case in the glove box of the vehicle. Hertz will not acknowledge return of the equipment until the renter returns it to the counter or it is collected by a Hertz representative from the glove box of the vehicle.

#### HERTZ PREPAID TOLL PRODUCT "OPT IN"

The Hertz Prepaid Toll product is available for renters to purchase locally on collection of rental and offers unlimited toll road driving for a fixed daily amount.

The Toll charge will be charged on 24 hour period and not by calendar day.

If the Customer opts for the Prepaid Toll Product ALL toll fees will be paid directly by Hertz Australia.

Vehicle Group	State	Prepaid Toll Fee per Day
A, C/S, D, T	NSW	\$16.50 Incl GST per Day
	VIC	\$14.30 Incl GST per Day
	QLD	\$11.00 Incl GST per Day
	ACT and SA	\$12.10 Incl GST per Day

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	All Other States	\$9.90 Incl GST per Day
R	All States	\$25.85 incl GST per Day

\*NOTE Toll Fees are set by the Australian State Governments and are subject to change without Notice. Hertz will endeavour to notify any changes as soon as notified.

### Longer Term Rentals (Tour Bookings)

For longer term rentals, we suggest the alternative options below:

As all Hertz vehicles are registered so Toll Fees can be charged back to Hertz Australia. Should a renter pass through any toll routes, the relevant Toll Charges will be charged to the customer on completion of rental, along with the one off Toll Administration Fee of \$16.50 incl GST.

If Renters choose to purchase a day pass this will need to be purchased prior to driving on the toll road and the renter must provide the correct vehicle registration and state the car is registered in.

Prepaid Tolls cannot be retrospectively applied on Hertz Vehicles.

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## 11) MULTI HIRE RENTALS

Multi Hire Rentals are not available.

## 12) DELIVERIES & COLLECTIONS

Deliveries and Collections are not available.

## 13) PAYMENT OPTIONS, REFUNDS & NO SHOWS

### PAYMENT TO CONFIRM BOOKING

At time of booking a deposit of \$1 is required and balance is due 7-days prior to pick-up. If payment is not made 7-days prior to pick-up Apollo can cancel your booking and your deposit will not be refunded.

### REFUNDS

NO Refunds are permitted for any unused days on a Tour Booking. Should a renter return a tour vehicle early Hertz will not refund the unused amount as the booking is classified as prepaid.

### NO SHOWS

Where a client does not pick up their rental vehicle at the date and time confirmed on the reservation,, Hertz will charge a No Show fee equal to the cost of one rental day as per the reservation. Exceptions to this charge will apply for those reservations that have been cancelled at least 48 hours prior to pickup date; as well as having some form of documentation confirming cancellation.